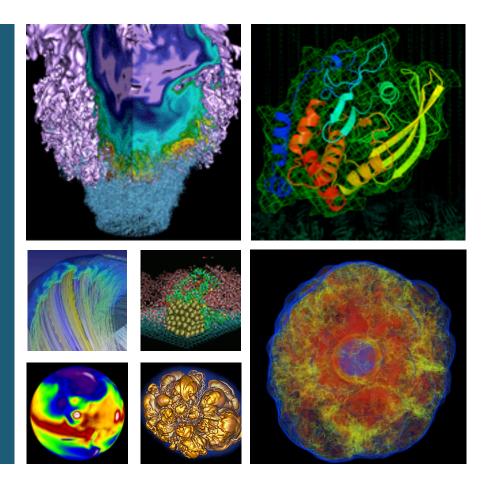
# **Next Steps**





# **Richard Gerber NERSC User Services**

September 10, 2013





### **Explore the NERSC Web Site**



#### "For Users" Section

- Documentation
- Announcements
- Training
- My NERSC
- Job Logs and Analytics
- Help

#### Live Status

- MOTD, Outages, Job Queues
- Events







## **Help Desk**



#### Online

- https://help.nersc.gov/
- Submit, update, and review trouble tickets
- Submit quota increase forms

#### Email

- consult@nersc.gov
- accounts@nersc.gov

#### Phone

- 1-800-666-3772 (1-800-66-NERSC)
- Consultants 8-5 PT, 5 days/week
- NERSC Operator: 24x7x365: Status & Passwords





# **NERSC User Group (NUG)**



#### Become active in NUG

You're already a "member"

### Monthly webinars

- Current NERSC topics of interest
- Mini-tutorials

### Yearly NUG Meetings

- Science talk, business meeting, training & tutorials
- Feb. 3-6, 2014 @ Berkeley Lab
- NERSC 40<sup>th</sup> Anniversary





### We Want to Hear From You



### We always want your feedback

- Write to <u>consult@nersc.gov</u>
- Training suggestions to <u>training@nersc.gov</u>
- You can email me directly: <a href="mailto:ragerber@nersc.gov">ragerber@nersc.gov</a>
- Call in to NUG monthly teleconferences
- Let us know how we can help you!







### **National Energy Research Scientific Computing Center**





# **Section Title**

